



Pickup & Drop off Location: 3152 Lebanon Rd, Manheim, PA 17545 Phone: (888) 206-9748

First Name: _____ Last Name _____ Phone: _____

Address: _____ City: _____ State: _____ Zip: _____

Email _____ D.O.B ____/____/____

Driver's License Information

Number _____ Expiration Date _____ Social Security#: _____

Insurance Information

Car Insurance Company: _____ Policy Number _____

Additional Driver 1

First Name _____ Last Name _____ D.O.B _____

Additional Driver 2

First Name _____ Last Name _____ D.O.B _____

Unit Details

Unit #:
LIC #:

Pickup & Return Time

Date/Time Out:
Date/Time Due In:

Martin RV Rentals Term and Conditions

General Restrictions:

The minimum age for the rental is 25. All drivers must present a valid driver's license prior to leaving with the RV.

Pets:

Pets are allowed for a \$500.00 fee. Renter is responsible for the cost of any damage caused by pets. All pets must stay crated while in the RV.

Smoking:

Smoking is NOT allowed in any RV. If evidence of smoking is found, including the smell of cigarette smoke or wood smoke, there will be a minimum charge of \$750.00 for cleaning and deodorizing the RV.

Travel Restrictions:

Mexico: Traveling into Mexico is not permitted. There is no insurance coverage in Mexico.

Death Valley: Traveling into Death Valley is not permitted between June 15th and September 15th.

Alaska: Traveling into Alaska is permitted, but Martin RV Rentals must be advised at the time of the reservation.

Other: Traveling on private, gravel, or logging roads and other non-public roads, beaches etc. is prohibited. Martin RV Rentals holds the customer fully responsible for any accidents or mechanical breakdowns occurring in a travel restricted area. Insurance coverage will be void in the case of a violation.

Payment Terms:

Payment for the rental and all approximate charges must be paid prior to departure. Without payment in full, the RV will not be released to the customer. If the unit is being delivered, the unit must be paid in full 1 day prior to the rental date. If payment is not received when due, Martin RV Rentals reserves the right to cancel the reservation without notice. Payment can be made in U.S Currency, credit card, PA personal check, or bank check. Checks should be made out to Martin RV Rentals. Bank service charges are the responsibility of the paying party along with a \$25.00 fee assessed from Martin RV Rentals for any returned checks. Local taxes are due and payable in addition to the rentals price.

Reservation Deposit:

Booking/reservations can be changed once free of charge. Additional changes will incur a \$50.00 charge.

Cancellations MUST be made in writing. The day of the receipt of the cancellation is the date the cancellation fee is processed.

If rental is canceled 31 days prior to rental date there, will be a full refund of the deposit with the exception of a \$50.00 handling fee.

If the rental is canceled from 30 to 4 days prior to the rental date, there will be no refund of the reservation or reservation deposit.

If the booking is canceled 3 days or less of the rental departure there will be no refund on the deposit and the customer is responsible for the full amount of the total rental. This includes no-shows. The total amount will be charged on credit card on file.

No refund will be given in the following cases:

- Vehicle is returned prior to contracted drop off date/time
- Client arrives late for pickup. The contract start time is when the rental starts. If you are late on arriving to pick up the RV, you will not receive a credit for any missed time.

Vehicle Pickup Time:

Pickup time begins at 9 A.M and 5 P.M

Car Storage:

We do allow our customers to park their cars on our premises for the period of the rental. Customers may park up to 2 vehicles per rental. Renters will be leaving the car(s) there at their own risk. Martin RV Rentals or property owners are not responsible for anything that could or may happen to the car(s).

Security Deposit:

Martin RV Rentals requires a security deposit of \$1,000.00, which will be authorized (not charged) on your credit card at the time of pickup. Card holder must be present at the time of pickup. Additional fees including drop off charges and damage will be charged to your credit card.

Driver's License:

A valid national driver's license is required for each driver at the time of pickup. If the unit is being delivered, a copy of your driver's license must be emailed or faxed to our office 10 days prior to rental.

Vehicle Substitution:

If for any reason the booked RV is not available, Martin RV Rentals reserves the right to substitute a higher value RV at no additional cost. Should a lower rated RV be substituted the liability is limited to the refund of the gross rate difference of the two vehicles.

Responsibility of Renter:

The cost of propane, gasoline and oil are not included and Martin RV Rentals does not assume responsibility for estimates of consumption. All vehicles are at least 3/4 full on gasoline and at least 2/3 full on propane at time of pick up. The customer is expected to return the RV with the tank at the same level or more or will be charged \$5.00 per gallon for gas and \$3.99 per gallon for propane to fill the tanks.

Maintenance:

The customer is responsible for checking engine oil and coolant levels at each refueling as well as reporting mechanical failures immediately. Coolant refill and authorized repairs will be reimbursed upon return of the RV and presentation of all receipts. It is the driver's responsibility to operate the RV and exercise all caution possible.

Mechanical Breakdown/Repairs:

For repairs exceeding \$50.00 the customer must call Martin RV Rentals' 24-hour toll-free line to obtain proper authorization. Repairs above \$50.00 will not be reimbursed without proper authorization. Receipts must be presented to Martin RV Rentals for reimbursement. Customer will be held responsible for mechanical damage due to negligence in operation and/or maintenance. Customers are required to cooperate fully to remedy any problem.

If repairs are made and authorized, all replaced parts must be returned to Martin RV Rentals upon your return.

If renter's motorhome vacation is interrupted by an automotive mechanical breakdown for more than 12 hours after reporting breakdown to Martin RV Rentals, the renter will be reimbursed for the greater of: (1) the gross daily rate or (2) expenses for hotel rooms up to \$25.00 per person per night and car rental up to \$50.00 per day per motor home to a maximum of \$1,000.00 per tour. Receipts for all incurred expenses must be present for a refund.

Defects on generator, air conditioning, microwave, hot water heater, slide-out malfunction, water pump, furnace, auxiliary batteries, and dash air conditioning are partially covered at an allowance of \$10.00 per day per item up to \$70.00 a day with maximum \$300.00 per tour.

Defects on CD/TV/DVD/GPS, cruise control, interior lights and awnings are not covered and will receive no refund or allowance if one or more of these items is not working.

Your location at the time of breakdown is not our responsibility. Breakdowns in state parks, races, sporting events, and concerts etc. are not covered by the above reimbursements and you are responsible for all repairs towing, related expense and late charges. **We assume no liability if you are in a remote area or experience a failure on a holiday, weekend or after 5pm and before 9am on weekdays.**

Although we will do all we can to get you back on the road as quickly as possible, we will not be liable for incidental or consequential damages due to mechanical breakdowns. If you miss an appointment or due date because the vehicle failed, Martin RV Rentals will not be responsible for things such as loss of income, time, space, travel, reservations or transportation back to rentals center.

The customer is responsible for the vehicle from the time he takes possession of the RV until the vehicle is returned to Martin RV Rentals, or until we authorize its release to a third party. If the customer abandons the vehicle, they will be responsible for all losses as a result, including but not limited to return fees, damage, and vandalism.

In the Event of an Accident:

The customer MUST obtain a local police report as provided by the attending police officer investigating the accident. An accident report form will be supplied to the customer and must be fully filled out at the return of the rental or within 3 days of the accident. A full written report including the other party name, address, phone number, insurance information and driver's license numbers is required. Damage and accident scene pictures must be taken if at all possible. Insurance coverage may be void if the above instructions are not followed.

Damage:

Renter is responsible to fully walk around the unit upon departure and note any damage spots on the vehicle both inside and out on the checkout form provided. All damages not noted on check out form will be the responsibility of the customer. Customers will be billed for the damage done to units either when returning the RV or as soon as a bill has been put together.

Parking/Traffic Violations

It is the client's responsibility to report and pay all parking/traffic violations/toll road fees when vehicle is returned. Failing to report these violations at drop off will cause an administration fee up to \$100.00 plus fine (including late charge) to the client's credit card.

Returning the RV

Drop off times are Monday- Friday 9AM-5PM and Saturdays 9AM-3PM. When returning the RV, park in a safe location. Close all windows doors and compartments and bring keys to office. During business hours, someone will go over the RV with you. We do allow for after-hours or Sunday drop offs. RV is to be locked up and keys placed in drop box. RV is in customer's care until we open the next business day and check the RV in. All additional charges or credits will be put on your credit card when final bill is prepared.

The charge for late RV return or unauthorized extension of rental period is a minimum of \$30.00 per hour or \$300.00 per day (plus applicable rentals charges). The regular rental rate applies with proper authorization from Martin RV Rentals. The unit's gas tank must be at least 3/4 full, and the propane tank must be at least 2/3 full. We will clean the unit inside in and out and dump the sewer tanks. Excessive dirt (trashed unit, lots of bugs on exterior etc.) will result in extra cleaning fees.

Additional Fees:

Fill propane if not over 2/3.....	\$3.00 per gallon
Fill gas if not over 3/4.....	\$5.00 per gallon
Clean interior if excessively dirty.....	\$75.00 per hour
Wash exterior if excessively dirty.....	\$75.00 per hour
Smoking penalty	\$750.00
Pets.....	\$500.00
Generator.....	3 free hours per day (\$5.00 for every additional hour)
Portable generator.....	\$15.00 per day
Bike rack or cargo rack.....	\$10.00 per day
Weight -distributing hitch.....	\$50.00
Winterizing*	\$39.99 applies from November 15 – March 15
Unclogging toilet**	\$50.00

*See winterizing section.

**Special RV toilet tissue and chemicals must be used to help prevent clogging.

Smoking is NOT permitted and if any evidence of smoking is found (including the smell of cigarette smoke or wood smoke) there will be \$750.00 penalty assessed.

Damage Not Covered by Insurance:

Negligent Damage: Customer assumes unlimited responsibility for negligent damage. Negligent damage refers to accidents caused as a result of driver's negligence and includes but is not limited to:

Accidents occurring off public roads

Accidents that occur while parking or backing up without a spotter

Deliberate or willful damage caused by renter or guest

Interior damage caused by renter or guest

Failure to maintain fluid levels or follow proper operating procedures

Driving under the influence of alcohol, drugs or other controlled substance

Damage caused by freezing the vehicle system (it is not permitted to fill water and or waste tank when temperatures are below freezing. See winterizing section)

Traveling in restricted areas

Carrying more passengers than seat belts

Failure to use specified fuel

Operation by anyone under the age of 25

Damage and accidents caused during breach of rental contract or use of rented vehicle for illegal activity

Note: No coverage is provided for travelers and their belongings in the rented RV under insurance policy.

Liability Insurance

Liability insurance is included in the daily rate. Public liability insurance is to cover accidents in the event that the renter is at fault. The policy protects the renter/driver to statutory limits (state mandated minimum liability coverage). Liability coverage is applicable in the state where the accident occurred and current limits.

Winterizing:

From November 15th through March 15th RVs must be used with extreme caution. The RV can be used, but if the RV water system is used it must be winterized again for a fee of \$39.99. Again, the customer is fully responsible for the unit and any damage that may be caused by allowing the unit or systems to freeze.

Delivery & Pick up Fees:

Delivery must be arranged in advance and all charges paid one day prior to delivery date. The delivery includes setup and tear down of the RV. Inside and outside cleaning, dumping the tanks, and filling up with gas and LP are not included. For motor home delivery, fuel charge and mileage start when leaving Martin RV Rentals office and end upon return. There is a \$100.00 charge each way within a 30-mile radius and each additional mile is charged at \$2.00 per mile up to a 100-mile radius. Contact us for a quote on deliveries over 100 miles.

Unpaid Bills:

Martin RV Rentals will hold client fully responsible for unpaid bill resulting from the rental or damages. Renter will also be responsible for all collection or attorney fees resulting from unpaid bills.

Renter's Signature _____

Driver #1 Signature _____

Driver #2 Signature _____